

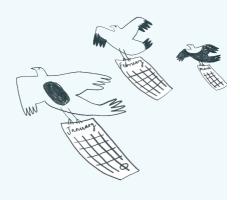
Constantly delight your customers.





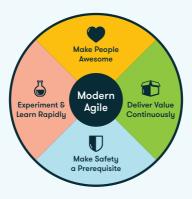
Seek continuous discovery and respond to evolving customer needs.





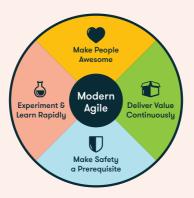
Deliver meaningful outcomes frequently.

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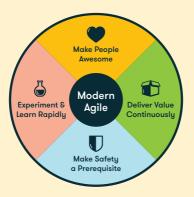


Business and technology people work together as one team.





Build products around motivated, responsible adults and give them the freedom to learn and succeed.





Communicate directly and honestly, and preferably face-to-face.



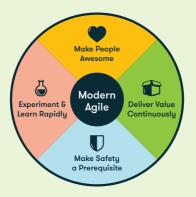


The primary measure of progress is outcomes for our customers.





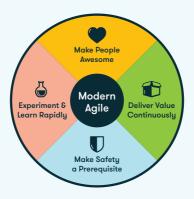
Maintain a constant pace and rhythm indefinitely.





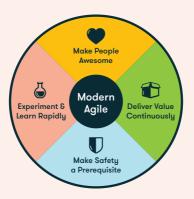
Give continuous attention to excellence.

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Simplify - maximise the amount of work not done.





Work in self-organising and cross-functional teams.





Create a learning culture: Share information transparently, inspect and tune behavior.

